

# Embrace Your Age



## **Guide to Services** *for Older Adults in Midland County*

**989-633-3700**



**SENIOR SERVICES**

4700 Dublin Ave. • Midland, MI

[www.SeniorServicesMidland.org](http://www.SeniorServicesMidland.org)

# Embrace Your Age

What do you want your life to be like as you get older? Senior Services is the only organization in Midland County dedicated to providing the wide array of services needed to help you age where you want to be—in your home.



Many of our services are designed to keep you living in your own home longer while others are to offer enrichment and help you live the life you want. We also help family members learn how to best assist aging loved ones. Senior Services is the best place to start if you are looking for help, something to do or a way to make a difference.

Browse through this guide to see everything we offer to help you get started with Senior Services.

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Senior Services is a private, non-profit organization and has been serving Midland County for over 55 years. The prices listed throughout this publication are current as of November 2020 and are subject to change. *Some of the photos that appear in our “Guide to Services” were taken prior to the pandemic and do not reflect our current safety guidelines.*

# Care Coordination

It's easier to stay independent and in your own home with our personalized Care Coordination service. Care Coordinators assist clients with arranging things like home modifications, home care, personal care, respite for family caregivers, Meals on Wheels, community resources, Medicare enrollment and much more.

A Care Coordinator works in partnership with you and your family to take the guesswork out of identifying needs and coordinating services.

In an initial telephone call, we will listen to your current situation and then follow up with an indepth telephone assessment\* and recommendations.



Together, we will develop a plan and arrange services. The Care Coordinator will stay in contact, continuing to help for as long as needed.

Care Coordination is for individuals 60 years of age or older and may be short term or long term, depending on your needs. There is no charge. Get started by calling 989-633-3700. Ask for information about Care Coordination.

“My Care Coordinator is wonderful. She keeps me going.”  
-Senior Services Client



\*In response to COVID-19, Care Coordination is providing phone support throughout the pandemic but will not be performing home visits following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency.

# Transportation

Whether you need rides for only a short time or have stopped driving altogether, start with Senior Services Transportation.

Our trained volunteer drivers provide friendly “arm to lean on” service throughout Midland County. Whether it’s a trip to the doctor’s office or a ride to the grocery store\*, we’ll get you to those places and more.



Transportation services are wheelchair accessible and available Monday-Friday from 8:15 am to 4:15 pm. A \$3.00 charge for each one-way ride (\$6.00 round-trip) will be billed to you each month.

To schedule a ride, call 989-633-3745 at least 24 hours in advance.

“If not for Senior Services Transportation, I would have a very hard time going to doctor appointments.”

-Transportation Client



\*Transportation services are fully operational. In response to COVID-19, masks are required at all times while inside the vehicle. Vehicles are properly sanitized before and after each client ride following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency.

# Home Care

Sometimes a health condition, injury or surgery makes it hard to move around the house. This can make it difficult to attend to your personal needs. Senior Services can help you manage these important tasks in your home.

*We offer:*

- **Personal Care:** Caring and professional home care aides assist with bathing, toileting and dressing.
- **Respite Care:** An aide will stay with an older adult, while giving family caregivers a chance to rest or take some time for themselves.

Senior Services goes above and beyond to deliver high quality Home Care with sensitivity and compassion. Services are available Monday through Friday between 8 am and 5 pm. The hourly cost for services is determined on a sliding fee scale based on income. There are also a variety of funding sources that may be available to assist with the cost.



If you would like to arrange Home Care services, you will first need to work with a Senior Services Care Coordinator. Call 989-633-3700 and they will get you started.

“Our Senior Services Home Care aide has been a key component in helping a client remain in her home.”  
-Senior Services Care Coordinator

# Seasons - Adult Day Health Services

When you walk into Seasons, you immediately know you are in a friendly place filled with enriching activities and pleasant conversation. The healing power of art, music and physical activity keeps everyone interested and engaged in life. You may see a painting class, a game of bowling, scrapbook pictures or someone planting flowers. A group may be baking cookies while others reminisce over a cup of coffee.



Held during the day, Seasons' therapeutic enrichment program is for individuals living with a chronic illness, changes in memory, or a dementia such as Alzheimer's disease. Attending Seasons allows people to continue living in their own homes, helping them maintain as much independence as possible.



Those who come to Seasons remain involved in the world around them by enjoying activities designed to add meaning to their lives. Whether it's making blankets for newborn babies or going to a Loons baseball game, we do our best to offer activities that are interesting to each person, reflecting who they are as individuals.

“ Many people don't think they can do the things they love anymore. I want them to realize that with Seasons you can do so much more than you think you can do. ”

-Seasons Participant

Every day includes opportunities for exercise, socializing and memory training, all of which contribute to a healthy lifestyle that maintains, or even improves, intellectual and physical abilities. We provide health monitoring and nursing services with compassion and care. Seasons also offers medication administration, transportation, spa and shower service, assistance with mobility and toileting, foot care, hot lunch and refreshments, and skilled therapy services as needed.

Seasons gives family members a break from caregiving, allowing them a period of rest and renewal. In addition, we offer support and resources to help families care for a loved one at home for as long as possible.

A variety of insurance plans and other funding options may be available to cover the cost of attendance. At most, our 2-hour rate of \$25, 4-hour rate of \$55 and full-day rate of \$75 is a fraction of the cost of other care options and provides far greater benefits.

Please call us at 989-633-3700 for more information.

**Hours\*:**

Open Mon-Fri | 8 am-4:30 pm

AM Session: 8 am-12 pm

PM Session: 12:30-4:30 pm

***No-drop-ins | Must Schedule in Advance***



\*In response to COVID-19, Senior Services is providing an AM and PM session at Seasons Adult Day Health Services. Participants will be practicing physical distancing, wearing masks and completing health screenings following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency.

# Help for Family Care Partners

As a spouse, child or sibling helping a family member, you're likely to face a host of new responsibilities. At times, you may feel overwhelmed. There are many solutions available to make caregiving easier for both you and your loved one, and the best place to start is Senior Services.



Our care partner education classes\* address issues and concerns family caregivers often have. Topics range from how to use assistive devices, to learning how to make difficult financial decisions, to understanding dementia. More focused, evidence based programs go in depth to give you important tools you need to take care of your loved one and yourself.

Our Caregiver Support Group\* discusses stressful situations where we problem solve to find solutions and healthy ways of coping. Educational material, tips and techniques are always provided. Senior Services also offers individual and family counseling for care partners.

The vast array of services we provide are helpful for family caregivers. Programs such as Care Coordination, Seasons Adult Day Health Services, Home Care, Meals on Wheels, Memory Support and Transportation make it possible for your loved one to remain at home by easing your responsibilities.

If you would like more information about how Senior Services can help care partners, call 989-633-3700.



\*In response to COVID-19, participants will be practicing physical distancing, wearing masks and completing health screenings following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency.

# Memory Support

Maybe you lose your train of thought during a conversation or notice that a loved one asks the same question over and over. If you are recognizing memory changes in yourself or a loved one, the sooner you act the better. Whether the change is small or something greater, start with Senior Services.

Our programs can help you maintain or improve your memory and keep your mind active. We will work with you to tap into our network of services and supports to assist with your specific situation and individual goals.

We offer a wide range of services for those living with memory changes and for their families. You may benefit from any or all of the following:

- Memory Screening
- Memory Loss Programs
- Care Coordination
- Counseling
- Transportation
- Seasons Adult Day Health Services
- Meals on Wheels
- Home Care
- Help for Care Partners
- Education and Enrichment
- Linking to Other Community Resources



**Call Senior Services at 989-633-3700  
and start getting the memory support  
*YOU need!***

# Meals on Wheels

If you find yourself leaning on family to bring you food, or struggle to grocery shop and prepare healthy meals, start with Meals on Wheels.

Meals on Wheels helps older adults live healthier and more nourished lives in their own homes. As a Meals on Wheels client, not only will you receive well-balanced, delicious meals delivered to your home, but the friendly volunteer\* who delivers them will know you're doing okay.



Whether you need meals just while you're recovering from an illness or injury, or will need Meals on Wheels on a long term basis, call 989-633-3700 and speak with a Senior Services Care Coordinator. They will determine eligibility through an in-person assessment.

For those over 60, meals are offered on a donation basis. Minimum recommended donation is \$4.00 per meal or give what you can.

“*Thank you for this service. Special thanks to the delivery people—all friendly and nice! The food is very good, too!*”

*- Meals on Wheels Client*



\*Senior Services' Meals on Wheels program remains fully operational. In response to COVID-19, Meals on Wheels volunteers are making contactless delivery while still visually providing a safety check on the clients. Volunteers and clients alike are diligent in assuring meals are delivered safely and in accordance with guidelines set forth by the Midland County Health Department.

# Health Benefits Assistance

Take the guesswork out of what health benefits are best for you. Whether it's Medicare enrollment, Medicare Part D prescription plans or Social Security Extra Help, Senior Services can lend a hand in wading through the abundance of health benefit choices—at no cost to you!



We'll help you make sense of programs like Original Medicare, Medicare Advantage and Medicare Medigap Plans.

In addition, we can help you apply to pharmaceutical programs for some medications through the Senior Prescription Assistance Program (SPAP). Individuals must meet financial criteria that vary with each pharmaceutical company.

Start by calling our Health Insurance Assistance Hotline at 989-633-3748 to get answers or to be matched with a certified insurance counselor.



Health Benefit Assistance is available to Midland County residents age 60 or older, while SPAP is available to those 50 years and older.

Phone appointments are available Monday-Friday, 8 am-5 pm.

# Activity & Dining Centers

At a Senior Services Activity & Dining Center,\* you may see a lively card game, a band playing music, a holiday celebration, woodworkers whittling away, an exercise class in action, people enjoying a delicious meal and so much more!

Spending time around others, doing fun and interesting things, makes life more purposeful. It also keeps you

healthier. Coming to a Senior Services Activity & Dining Center is a great way to stay connected. It's a place where you are always welcome and where



“ I participate in a lot of the activities. Everybody is so friendly. It's the best thing to ever happen to me. ”

- Center Participant

you can stop by for coffee and conversation. As an added bonus, you'll be kept up-to-date on all Senior Services events and programs, making it easier to tailor what we offer to your individual interests.

To find our menu and activities, visit [SeniorServicesMidland.org](http://SeniorServicesMidland.org)\*. If you'd like to make a meal reservation, call the center you'd like to attend before 9 am of that day. For those 60 years and over, the cost of meals is by suggested donation of \$4.00 or any amount you can afford. For those under 60, meals cost \$6.00 a person.



\*At this time, we are offering curbside meal pickup at our Sanford, Trailside and Coleman locations. In response to COVID-19, we are continuing to assess and expand activities with limited attendance. Participants will be asked to practice physical distancing, wear a mask and complete health screenings following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency. See Midland Prime Times, [www.SeniorServicesMidland.org](http://www.SeniorServicesMidland.org) or our social media channels on Facebook and Twitter for up-to-date program offerings.

# Activity & Dining Center Locations

**Coleman** (989) 465-6216  
**Curbside Meal Pickup:**  
**12-12:30 pm**  
415 E. Webster  
Coleman, MI 48618

**Sanford** (989) 687-7888  
**Curbside Meal Pickup:**  
**11:30 am-12 pm**  
3243 N West River Rd  
Sanford, MI 48657

**Trailside** (989) 633-3790  
**Curbside Meal Pickup:**  
**11:30 am-12 pm**  
Senior Services Main Building  
(989) 633-3700  
4700 Dublin Ave.  
Midland, MI 48642



**Greendale** (989) 832-8683  
**Closed until further notice**  
West Midland Family Center  
4011 W. Isabella Rd.  
Shepherd, MI 48883

**Mills** (989) 633-3788  
**Closed until further notice**  
Greater Midland North  
Family Center  
2601 E. Shearer Rd.  
Midland, MI 48642

## Midland Prime Times

The Midland Prime Times is a newspaper published by Senior Services that provides information of interest to older adults and family caregivers in Midland County. It is filled with the latest events, educational programs and interesting classes. It covers topics such as health, humor, caregiving, nutrition and more. You can also find information about volunteering, descriptions of programs and seasonal recipes.

A suggested contribution of \$10 per year helps to cover the costs of producing and mailing the paper. If you are 60 years of age or older and live in Midland County, a contribution is not required, but is always appreciated. Those under age 60 and out-of-county deliveries require a \$10 fee.

“ I really enjoy your paper. You do a great job keeping us informed on different subjects. Thank you. ”

- Newspaper Subscriber

If you would like to start receiving the Midland Prime Times, visit [SeniorServicesMidland.org/SeniorNewspaper](http://SeniorServicesMidland.org/SeniorNewspaper) or call 989-633-3700.

# Education & Enrichment

Lifelong learning can enhance our understanding of the world around us and improve our quality of life. To expand your mind, find more fulfillment or improve your health, start with Senior Services.



We offer a wide range of educational programs to guide you toward the life you want.

Topics include local history, advance planning, technology, countries of the world, managing your health, current issues, community happenings and more.

Besides our regularly scheduled Lunchtime Learners and Tuesdays with TED, we also offer several evidence based programs that give you the tools for better living. Learn how to self manage diabetes, chronic pain, fall prevention and caregiver responsibilities.

Enrichment programs are offered at each of our Activity & Dining Centers and include musical and theatrical entertainment, arts and crafts classes, creative writing, book clubs, cards, bingo, pool, Wii and more.

Visit [SeniorServicesMidland.org](http://SeniorServicesMidland.org) for the calendar of upcoming programs or call 989-633-3700 for more information.



\*Education & enrichment looks a little different during the pandemic, but programming continues. In response to COVID-19, some classes are offered online, while others occur in-person with safety precautions and limited attendance. Participants will be asked to practice physical distancing, wear a mask and complete health screenings following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency. See Midland Prime Times, [www.SeniorServicesMidland.org](http://www.SeniorServicesMidland.org) or our social media channels on Facebook and Twitter for up-to-date program offerings.

# Counseling

Because Senior Services specializes in helping and serving older adults, our professional counselors understand challenges specific to growing older. They can help you find solutions to concerns about lifestyle changes, decision making, grief, depression, the stresses of caregiving and other issues.

Life experiences such as the death of someone you love, health problems, a move to senior housing and a lack or loss of friends can dramatically affect any person's emotional well being. Even people who have led cheerful, satisfying lives can become overwhelmed when faced with life's changes. Discussing a problem with a caring, professional counselor can really make a difference. It helps you work through your feelings, recognize your strengths, consider alternatives, learn new coping skills and redirect your life toward greater meaning and purpose.



Through a collaboration with Family and Children's Services, counseling is offered primarily via telehealth at this time. Family and Children's Services counselors are providers for Medicare Part B and other insurance plans. Annual deductible and co-pays or reasonable fees may apply.

If you would like to arrange counseling services, call 989-633-3700.

*“Now that I am more accepting of myself, I'm able to be content and at peace, and I can laugh and joke and treasure the moment.”*

*- Counseling Client*

# Handyman

Your home remains a safe and secure place for you to live with help from the Senior Services Handyman program. We can make important modifications such as:

- Securing slip hazards, stairs and handrails
- Installing grab bars, raised toilet seats and anti-slip surfaces in bathrooms
- Installing smoke alarms and carbon monoxide detectors
- Other safety-related repairs and tasks

Having a safe place to live keeps you independent in your own home. Start by calling Senior Services at 989-633-3700. Labor and parts are free to Midland County residents age 60 and older. Donations are appreciated.

*“Thank you so much for sending a handyman to my home to help me out. I feel safe taking a shower now.”  
- Handyman Client*

## Support Groups

It can be very therapeutic to discuss life's challenges and changes with others on a similar journey. Support Groups at Senior Services give you the opportunity to share personal experiences and feelings, coping strategies and firsthand information.

For more information about support groups, start by calling Senior Services at 989-633-3700.



# Health & Fitness

Regular exercise is important to everyone's overall well being. You can stay on top of your health with fitness classes and low-cost clinics at Senior Services.



From Tai Chi to Zumba to Chair Exercises and more—we welcome all levels of fitness ability.



Take care of important health maintenance at our health clinics which currently include: foot care and flu shots.

Visit [SeniorServicesMidland.org](http://SeniorServicesMidland.org) for the latest schedule of health and fitness programs or call 989-633-3700.



\*Senior Services has worked hard to provide safe fitness classes during the pandemic. In response to COVID-19, some classes are offered online, while others occur in-person with safety precautions and limited attendance. Participants will be asked to practice physical distancing, wear a mask (indoors) and complete health screenings following the recommendation of the Health Department as well as guidance from the Michigan Aging and Adult Services Agency. See Midland Prime Times, [www.SeniorServicesMidland.org](http://www.SeniorServicesMidland.org) or our social media channels on Facebook and Twitter for up-to-date program offerings.

# Volunteer at Senior Services

Be a vital part of a worthwhile mission—to help older adults live independently in their own homes. Senior Services simply could not provide the crucial services we do without the help of volunteers.



Drive someone to an important doctor appointment, deliver a hot, nutritious meal to an older adult who is unable to make their own, install grab bars and railings to prevent a senior from falling, learn to advise others about Medicare or spend time with someone who could use some company. Volunteering at Senior Services could be one of the most rewarding things you ever do.

## Volunteer Opportunities

Transportation Drivers • Meals on Wheels Drivers  
Seasons Adult Day Health Services • Office Helpers  
Handyman • Health Benefits Assistance • Health & Education  
Visitors & Shoppers • Dining Center Helpers • Entertainers

Schedules vary according to the volunteer task. Most opportunities require about two hours per week while others may require more.

If you'd like to become a volunteer or would like more information about volunteering, start by calling 989-633-3700.

## Senior Services Online YouTube

Our website [SeniorServicesMidland.org](http://SeniorServicesMidland.org) is full of information about all of our services, programs and upcoming events. We also update it monthly with articles related to aging and include links to helpful resources. You can sign up for our eNews and the Midland Prime Times through our website, make a donation or a referral and view financial information and employment opportunities. In addition, you can follow us on Facebook at [facebook.com/SeniorServicesMidland](https://facebook.com/SeniorServicesMidland), [Twitter@SeniorServing](https://twitter.com/SeniorServing) and subscribe to our YouTube channel.

# Donate to Senior Services

We couldn't do what we do without the many individuals, businesses and organizations who support us by donating their time and money, and we thank them all. Your dollars can support important programs and services offered by Senior Services, including the giving opportunities listed below.

## Giving Opportunities

**Annual Gift:** Gifts can be made to Senior Services at any time during the year. If you have a specific program that is dear to your heart, your gift may be earmarked for support of that program. While we gladly accept these gifts, we often encourage donors to contribute their gift as "unrestricted," allowing their contribution to be used in the area of greatest need.

**Monthly Gift:** Gifts can be made on a monthly basis by joining the monthly giving program. By giving monthly, you help provide dependable support that backs the important work done at Senior Services.

**Tribute Gift:** Gifts can be made in honor or in memory of someone close to you at any time during the year. Senior Services will also list the name of the person being honored in the monthly Midland Prime Times newspaper and send a note to the family to notify them of your gift.



**Planned Giving:** You can leave a legacy by including Senior Services in your estate planning or will, also known as a charitable bequest.

**In-Kind Gift:** In-kind gifts include items such as property, vehicle, and other non-cash gifts. Limits apply. Call 989-633-3700 to check if the item you are interested in donating is accepted here.

**Support Through Online Shopping:** Support 'Midland County Council on Aging' while you are shopping at [smile.amazon.com](https://smile.amazon.com) or you can shop online using [iGive.com](https://iGive.com) and choose 'Senior Services-Midland County Council on Aging' as the recipient of your donation percentage.

**Visit Our Website:** [SeniorServicesMidland.org/Donate](https://SeniorServicesMidland.org/Donate) to make a contribution or contact, Fund Development Department at 989-633-3703.

# One Call Away!

## Information & Referral

### 989-633-3700

Answers to your questions are just one call away! Calling Senior Services is the best way to discover resources and programs tailored to the unique needs of older adults in Midland County. Start by calling Information & Referral at 989-633-3700. This service is FREE of charge.



# Stay Informed!

## Subscribe to the Midland Prime Times

Our monthly newspaper is the best way to stay up to date on offerings. See page 13 for details.



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