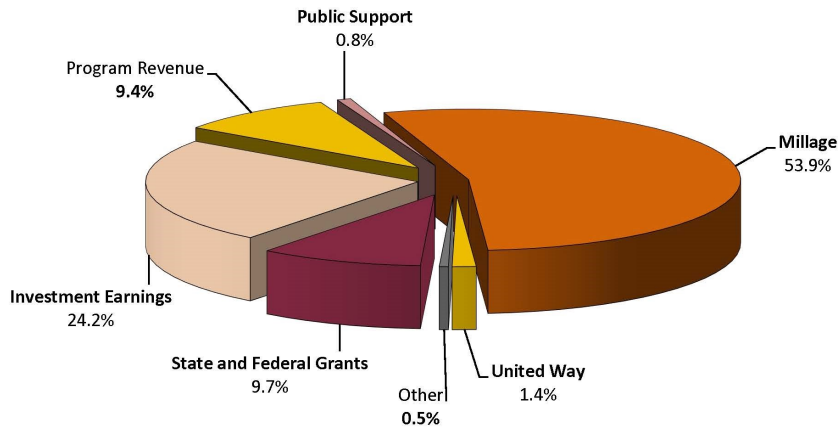




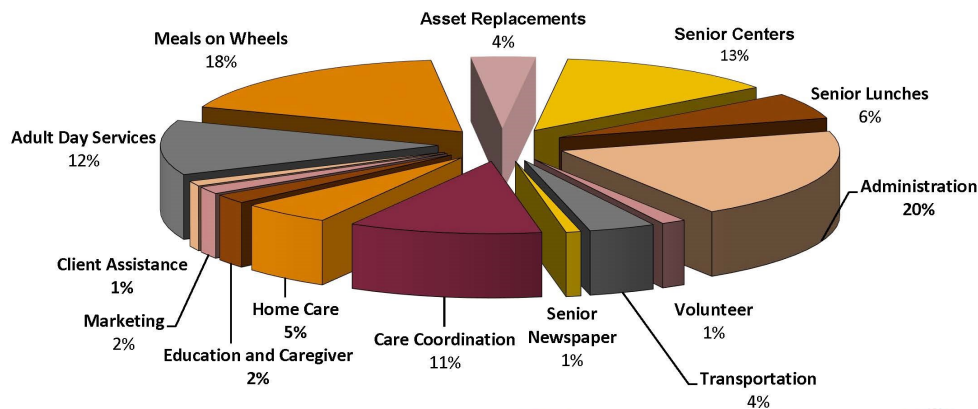
# SENIOR SERVICES

## Annual Report - 2020-21

Funding Sources \$6,620,907



Funding Uses by Program Area \$5,569,682



## Serving Our Community



### Adult Day Services

Seasons served **96** participants for a total of **17,458** service hours. \*Significant COVID impact due to limited capacity guidelines.



### Assessment & Coordination of Services

Care Coordination assisted **1,772** clients, totaling **8,824** service hours.



### Caregiver Support Group & Classes

**67** people participated in caregiver programs, providing over **277.75** service hours.



### Counseling

Senior Services and our partner, Family and Children's Services, provided **796** counseling hours to **49** clients.



### Handyman Services

Volunteer handymen completed **303** separate health and safety tasks helping **265** older adults.



### Health Benefits Assistance

**291** individuals were assisted with their health care and prescription coverage options. Health Benefits Hotline received **461** callers.



### Home Care Services

**245** seniors received **7,850** hours of home care service.



### Meals on Wheels

**167** volunteers delivered **152,014** meals to **815** seniors.



**300** clients were transported on **7,438** one-way trips.



# Our Mission

To promote and enrich the quality of life for older adults and those who care for them by collaboratively providing meaningful services and opportunities.

## Embracing Age!



### Activity & Dining Centers

**890** seniors visited our centers where **29,298\*** meals were served.

\*Includes meals served to Seasons and other guests.



### Educational Programs

**923** program sessions were offered with a total attendance of **10,725** people and **11,099.5** hours of education. Unduplicated people served is **909**.



### Health Care Clinics

**240** foot care appointments, **238** flu shots and **3,014** COVID-19 1st & 2nd doses. **124** Fitness Room appointments.

## Getting the Word Out



### Community Outreach

**96** presentations and appearances were made.



### Midland Prime Times

Newspaper average monthly circulation is **7,117**.



### Online Interactions

Facebook page likes **1,495** & follows **1,638**. Twitter followers **352**, Instagram followers **78**. LinkedIn followers **79**.

Unique website visitors **67,050** & **977** e-news subscribers.

## Volunteer Programs

**312** volunteers provided **19,015** hours of service.

## Donors

**144** new donors and **68** returning donors.

## Health Clinics

**3,014** 1st & 2nd dose COVID-19 vaccines administered.

"Thank you. The meals have been delicious and we know there must be a lot of people working to do this for us. We are very appreciative. The drivers are great! We look forward to them coming. Thank you all for keeping us safe. It means a lot. I hope you all are well and stay safe too."

- Meals on Wheels Client

"I used to fall a few times a week, but since I started taking Bonesaver regularly a year ago, I haven't fallen at all."

- Fitness Class Participant

"Your staff did an excellent job with the Covid shot experience. It took an enormous amount of work and organization and it appeared to be flawless."

- Health Clinic Participant

## 2020-2021 Board of Directors

Jenni Bush, *President*  
Paul Crivac, *Vice President*  
Danielle McNally, *Treasurer*  
Sue LaBonville, *Secretary*  
Joe Chebby, *Member at Large*

Charlie Schwedler  
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Joy Buchanan  
Mary Greeley  
Marisa Hernandez  
Lee Ann Keller  
Thomas Lanning  
Laura Lee

Sharon Miller  
Jeremy Shafer

Senior Services is a private, non-profit organization that provides programs and services for residents of Midland County, Michigan who are age 60 and older.