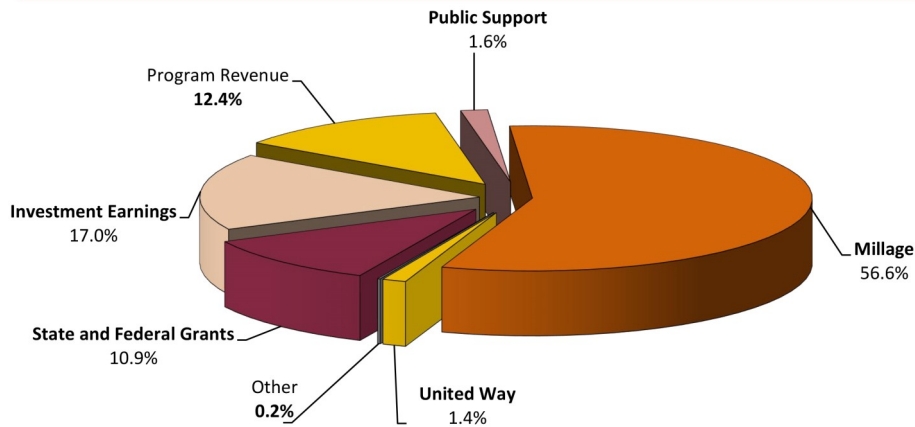




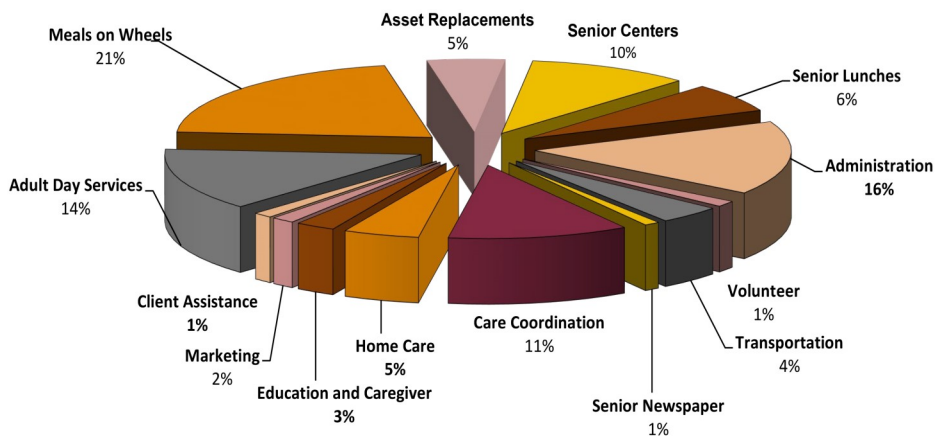
SENIOR SERVICES

Annual Report ▪ 2022-23

Funding Sources \$6,749,082



Funding Uses by Program Area \$6,078,831



Serving Our Community



Adult Day Services

Seasons served 110 participants for a total of 33,487 service hours.



Assessment & Coordination of Services

Care Coordination assisted 1,865 clients, totaling 9,885 service hours.



Care Partner Support Group & Classes

104 family care partners served, providing 414 service hours.



Counseling

Senior Services and our partner, Family and Children's Services, provided 631 counseling hours to 43 clients.



Senior Safety Team *(formerly Handyman Services)*

Volunteers completed 426 home safety requests helping 420 older adults.



Health Benefits Assistance

222 individuals were assisted with their health care and prescription coverage options. Health Benefits Hotline received 421 callers.



Home Care Services

202 seniors received 6,383 hours of home care service.



Meals on Wheels

171 volunteers delivered 174,192 meals to 906 seniors.



411 clients were transported on 13,074 one-way trips.



Our Mission

To promote and enrich the quality of life for older adults and those who care for them by collaboratively providing meaningful services and opportunities.

Embracing Age!



Activity & Dining Centers

876 seniors visited our centers where **43,998*** meals were served.

*Includes meals served to Seasons and other guests.



Educational Programs

1,585 program sessions were offered with a total attendance of **21,455** people and **22,149** hours of education. Unduplicated people served is **1,628**.



Health Care Clinics

183 foot care appointments, **348** flu shots and **326** COVID Booster doses. **2,282** Fitness Room usages. **571** Blood Pressure checks administered.

Getting the Word Out



Community Outreach

116 presentations and appearances were made.
215 Agency Tours were provided.



Midland Prime Times

Newspaper average monthly circulation is **7,458** mailed and **470** emailed.



Online Interactions

Facebook page likes **1,868** & follows **2,090**.
Twitter followers **364**. Instagram followers **252**.
LinkedIn followers **127**. Unique website visitors **83,453** & **1,545** e-news subscribers.

Volunteer Programs

394 volunteers provided **26,279** hours of service.

Donors

250 new donors and **72** returning donors.

"The Meals on Wheels food is very well prepared, very tasty and adequate portions. The delivery people are very professional, friendly and courteous. I would like to say thank you for both."

- Meals on Wheels Client

"I appreciate the whole agency, my Care Coordinator is wonderful and Transportation is especially helpful."

- Care Coordination Client

"The class on Chronic Pain was just what my husband and I needed. It was full of good information that has been helpful in setting goals, planning healthy meals, and the importance of an exercise routine and just moving more. Thank you for inspiring us."

- Care Partner Class Participant

2022-2023 Board of Directors

- | | | |
|--|--|-------------------|
| Paul Crivac, <i>President</i> | Steve Anderson | Shea Davidson |
| Mary Greeley, <i>Vice President</i> | Matthew Beyer | Kayley Gordert |
| Katie Doran, <i>Treasurer</i> | Adam Bruski | Malcolm Warren II |
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| | Charlie Schwedler
<i>Executive Director</i> | |

Senior Services is a private, non-profit organization that provides programs and services for residents of Midland County, Michigan who are age 60 and older.