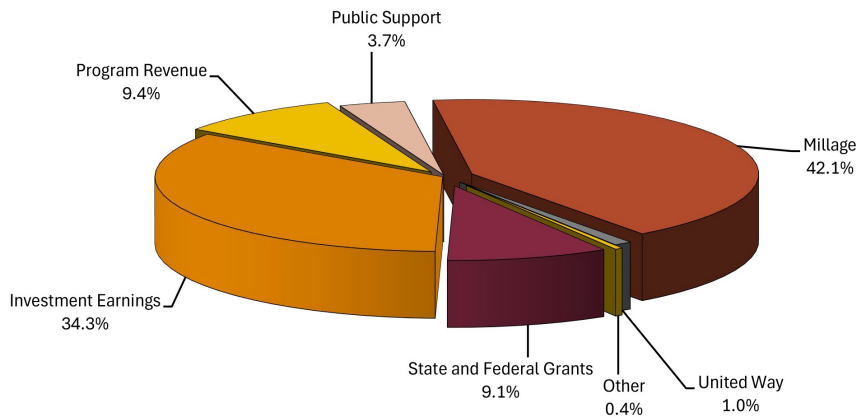




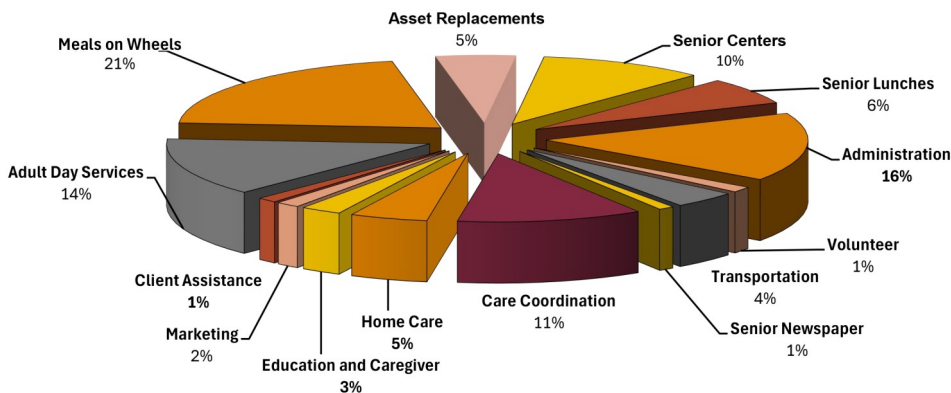
SENIOR SERVICES

Annual Report - 2023-24

Funding Sources \$9,344,533



Funding Uses by Program Area \$7,010,879



Serving Our Community



Adult Day Services

Seasons served **103** participants for a total of **31,159** service hours.



Assessment & Coordination of Services

Care Coordination assisted **1,973** clients, totaling **10,695** service hours.



Care Partner Support Group & Classes

79 family care partners served, providing **345.5** service hours.



Counseling

Senior Services and our partner, Family and Children's Services, provided **592** counseling hours to **62** clients.



Senior Safety Team

Volunteers completed **424** home safety requests helping **343** older adults.



Health Benefits Assistance

401 individuals were assisted with their health care and prescription coverage options. Health Benefits Hotline received **486** callers.



Home Care Services

176 older adults received **7,325** hours of home care service.



Meals on Wheels

171 volunteers delivered **185,146** meals to **922** older adults.



Transportation **458** clients were transported on **14,654** one-way trips.



Our Mission

To promote and enrich the quality of life for older adults and those who care for them by collaboratively providing meaningful services and opportunities.

Embracing Age!



Activity & Dining Centers

586 older adults visited our centers where **43,299*** meals were served.

*Includes meals served to Seasons and other guests.



Educational Programs

1,842 program sessions were offered with a total attendance of **23,213** people and **23,940.75** hours of education. Unduplicated people served is **1,686**.



Health Care Clinics

472 foot care appointments, **517** attendees for vaccination clinics. **2,439** Fitness Room usages. **691** Blood Pressure checks administered.

Getting the Word Out



Community Outreach

154 presentations and appearances were made. **205** Agency Tours were provided.



Midland Prime Times

Newspaper average monthly circulation is **7,358** mailed and **502** emailed.



Online Interactions

Facebook page likes **2,164** & follows **2,537**. Instagram followers **252**. LinkedIn followers **127**. Unique website visits **114,225**, e-news subscribers **1,603** and registration portal users **129**.

Volunteer Programs

408 volunteers provided **27,657** hours of service.

Donors

162 new donors and **27** returning donors.

"The Meals on Wheels food is very well prepared, very tasty and adequate portions. The delivery people are very professional, friendly and courteous. I would like to say thank you for both."

- Meals on Wheels Client

"I appreciate the whole agency, my Care Coordinator is wonderful and Transportation is especially helpful."

- Care Coordination Client

"The class on Chronic Pain was just what my husband and I needed. It was full of good information that has been helpful in setting goals, planning healthy meals, and the importance of an exercise routine and just moving more. Thank you for inspiring us."

- Education Class Participant

2023-2024 Board of Directors

Marisa Hernandez, *President*
Matthew Beyer, *Vice President*
Katie Dorion, *Treasurer*
Sue LaBonville, *Secretary*
Paul Crivac, *Member at Large*

Shea Davidson
Stephanie Davis
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Charlie Schwedler
Executive Director

Senior Services is a private, non-profit organization that provides programs and services for residents of Midland County, Michigan who are age 60 and older.