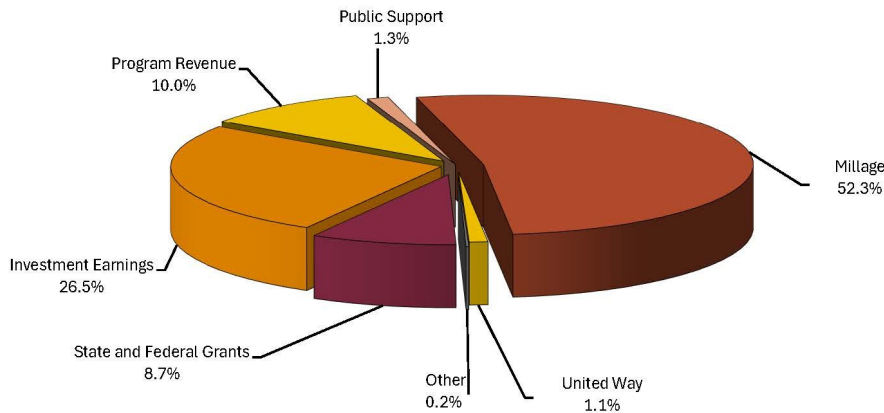




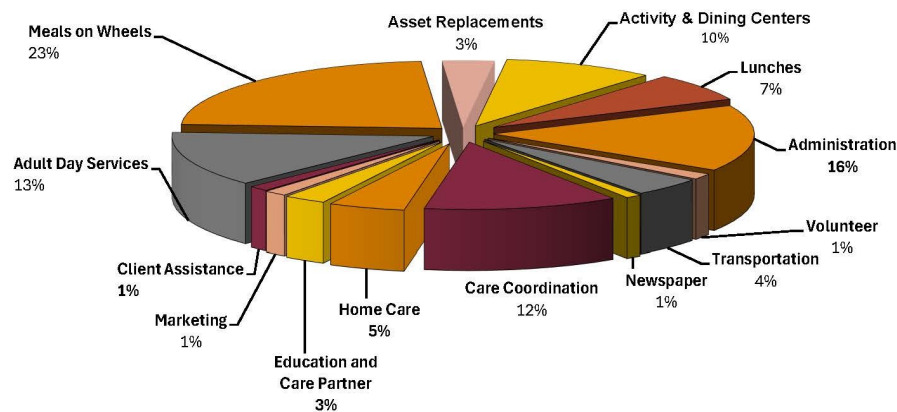
SENIOR SERVICES

Annual Report - 2024-25

Funding Sources \$8,166,388



Funding Uses by Program Area \$6,942,246



Serving Our Community



Adult Day Services

Seasons served **109** participants for a total of **24,940** service hours with the help of 11 Adult Day volunteers totaling 246 hours served.



Assessment & Coordination of Services

Care Coordination assisted **1,985** clients, totaling **10,438** service hours.



Care Partner Support Group & Classes

Support and education were provided to **84** family care partners, totaling **388** hours of service.



Counseling

Senior Services and our partner, Family and Children's Services, provided **623** counseling hours to **68** clients.



Health Benefits Assistance

401 individuals were assisted with their health care and prescription coverage options by 8 volunteers who served 754 hours. The Health Benefits Hotline received **581** callers.



Home Care Services

171 older adults received **6,703** hours of home care service.



Meals on Wheels

184 volunteers served 10,769 hours driving 21 routes five days a week, delivering **194,679** meals to **922** older adults.



Senior Safety Team

18 volunteers served 524 hours while completing **380** home safety requests helping **336** older adults.



Transportation

83 volunteers served 10,258 hours transporting **510** clients on **13,796** one-way trips.



Our Mission

To promote and enrich the quality of life for older adults and those who care for them by collaboratively providing meaningful services and opportunities.

Embracing Age!



Activity & Dining Centers

487 registered older adults visited the Centers, where **44,736 meals** were served—including meals provided to *Seasons participants and other guests*. Additionally, **63** volunteers contributed a combined **1,738** service hours at the centers.



Educational Programs

2,031 program sessions were offered with a total attendance of **26,122** people and **26,556** hours of education. Unduplicated people served was **1,587**.



Health Care Clinics

592 foot care appointments, **419** attendees for vaccine clinics. **2,310** Fitness Room usages. **706** Blood Pressure checks administered by **5** volunteers with **90** hours of service.

Getting the Word Out



Community Outreach

190 presentations and appearances were made. **217** Agency Tours were provided.



Midland Prime Times

Newspaper average monthly circulation is **7,304** mailed and **508** emailed.



Online Interactions

Facebook page follows **2,909**.
Instagram followers **365**.
Unique website visits **147,311**, e-news subscribers **1,649** and registered portal users **397**.

Donors

195 new donors and **168** returning donors.

Friendly Visitor/ Shopper Program

43 volunteers provided **1,898** hours of service visiting or shopping for clients.

Volunteer Programs

412 volunteers provided **27,434**

Thank you so much for making my world a little more beautiful with your kindness...It really means a lot! Thank you so much for always going the "extra mile" to help me!
- *Transportation Client*

I just wanted to thank everyone who helped us in our need. The people were great and explained everything to us. The meals were great. Your staff are so kind and loving. Thanks for everything.
- *Care Coordination Client's Family*

I just wanted to tell you folks how much I enjoy the lunch. It is exceptional! Thank you to all the volunteers. They always make my day a little brighter.
- *Meals on Wheels Client*

I meet monthly for the Parkinson's Disease Support Group. We have a great time discussing current developments. There is often a special interest presenter on Parkinson's topics and breakout sessions. This gives us the opportunity to discuss individual challenges in a non-judgmental atmosphere. - *Support Group Participant*

2024-2025 Board of Directors

Matthew Beyer, *President*
Stephanie Greene, *Vice President*
Katie Dorion, *Treasurer*
Paul Crivac, *Secretary*
Brent Mikkola, *Member at Large*

Shea Davidson
James Gall
Nicole Gonzalez
Jen Lee
Paige Palumbo

Abby Rainey
Rachelle Schuman
Malcolm Warren II
JD Williams

Charlie Schwedler
Executive Director

Senior Services is a private, non-profit organization that provides programs and services for residents of Midland County, Michigan who are age 60 and older.